

CITY OF POINT / APPLICATION FOR WATER/SEWER/GARBAGE SERVICE

320 NORTH LOCUST STREET POINT, TX 75472 PH: 903-598-3296 FAX: 903-598-3371

WEBSITE: www.cityofpoint.org EMAIL: cityclerk@cityofpoint.org

FOR OFFICE USE ONLY	WATER DEPOSIT: \$250.00
DATE PAID: _____	AMOUNT PAID: _____ () CASH () CHECK# _____ () CREDIT CARD
NEW SERVICE () TRANSFER () SERVICES APPLYING FOR: INSIDE CITY LIMITS () OUTSIDE CITY LIMITS ()	ACCOUNT NUMBER: _____ WATER () SEWER () GARBAGE () WATER ONLY () GARBAGE ONLY ()

NAME OF APPLICANT: _____

SERVICE ADDRESS: _____ **SERVICE REQUEST DATE:** _____

MAILING ADDRESS(IF DIFFERENT): _____

DO YOU NEED TO TRANSFER SERVICES? YES () NO ()

PREVIOUS ADDRESS _____ **ACCT.#** _____

DRIVERS LICENSE OR ID# _____ **STATE:** _____

DATE OF BIRTH: _____

PHONE: _____

EMAIL: _____

CO-APPLICANT: _____

DRIVERS LICENSE OR ID# _____ **STATE:** _____

DATE OF BIRTH: _____

PHONE: _____

SPECIAL MEDICAL CONDITIONS: _____

PERSON TO CONTACT IN CASE OF EMERGENCY (NOT LIVING WITH YOU)

NAME: _____ **PHONE NUMBER:** _____

HAVE YOU HAD SERVICES PREVIOUSLY WITH THE CITY OF POINT? YES () NO ()

DO YOU RENT () OR OWN () LANDLORDS'S NAME: _____ **PHONE:** _____

The Applicant, whose signature appears below, applies to The City of Point for some or all of the following services: Water, Sewer, and Garbage to be supplied at the address herein described, and upon request, at any other local address to which Applicant may move. The Applicant agrees to pay for said services as bills are rendered therefore, in accordance with the rates, rules, and regulations as provided in the City Ordinance as now existing or as may be enacted and in effect at the time of delivery, regardless of who the consumer might be.

APPLICANT **DATE**

CO-APPLICANT **DATE**

City of



SERVICE AGREEMENT

1. PURPOSE: The City of Point, Texas is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before The City of Point, Texas will begin service. In addition, when service to an existing connection has been suspended or terminated, the Water System will not re-establish service unless it has a signed copy of this agreement.

2. RESTRICTION: The following unacceptable practices are prohibited by State Regulations: No direct connection between the public drinking water supply and a potential source of contamination may exist. Potential sources of contamination are isolated from the public water system by an air-gap or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally, all pressure relief valves and thermal expansion devices will be in compliance with state plumbing codes. No cross-connection between the public drinking water supply and a private water system or well may exist. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly shall be properly installed. A service agreement shall be maintained according to the utility's rules for annual inspection and testing by a certified backflow prevention device tester.

No connection may exist which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.

No pipe or pipe fittings which contains more than 8.0% lead may exist in the private plumbing facilities installed on or after July 1, 1988. No solder of flux which contains more than 0.2% lead may exist in the private plumbing facilities installed on or after July 1, 1988.

3. SERVICE AGREEMENT: The following are the terms of service agreement between The City of Point, Texas and the under-signed customer. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

The Customer shall allow his/her property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection. The Customer shall immediately remove or adequately isolate any potential

cross-connections or other potential contamination hazards on his premises. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

4. ENFORCEMENT: If the Customer fails to comply with the terms of the Service Agreement, the Water System shall at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any Expense associated with the enforcement of this agreement shall be billed to the customer.

Customer Signature _____ **Service Address** _____

Date _____

NOTICE

HB 859 requires each city to notify its customers of their right to confidentiality regarding release of personal information (i.e. address, telephone number, or social security number) when such governmental entities provide services for which they receive compensations (i.e. water, sewer, and sanitation service, in Point's case). As a customer, you may request confidentiality of your personal information by completing the bottom of this page.

EXCEPTIONS: The act specifically authorizes the City to disclose personal information in a customer's account whether or not a confidentiality request is made as follows:

1. An official or employee of the state or political subdivision of the state, or the federal government acting in an official capacity.
2. An employee of a utility acting in connection with the employee's duties, a consumer reporting agency,
3. A contractor or subcontractor approved by and providing services to the utility or state, a political subdivision of the state, the federal government, of agency of the state or federal government.
4. A person for whom the customer has contractually waived confidentiality for personal information; and another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

CONFIDENTIALITY REQUEST

Please check box and fill in blanks below:

I hereby request that The City of Point, Texas not release my personal information in customer accounting records to other than those authorized by HB 859.

Printed Customer Name: _____ Signature: _____

Street Address: _____

Date: _____